

FerndaleTech Rates

LABOR

LABOR per Hour **\$100.00**

We bill in 15 minute increments

If up to 5 minutes into the next block round down. 20 minutes is billed for 15
If over 5 minutes into the next block round up. 23 minutes is billed for 30

FERNDALE Service Call **\$25.00**

Our tech comes to your location in Ferndale or Fernbridge areas and picks up, drops-off or begins service. Minimum charge is 15 minutes. Additional time on-site is billed at regular Labor rates.

FORTUNA - LOLETA Service Call **\$50.00**

Our tech comes to your location in the Fortuna or Loleta areas and picks up, drops-off or begins service. Minimum charge is 30 minutes. Additional time on-site is billed at regular Labor rates.

EUREKA -ARCATA Service Call **\$75.00**

Our tech comes to your location in the Eureka or Arcata areas and picks up, drops-off or begins service. Minimum charge is 45 minutes. Additional time on-site is billed at regular Labor rates.

OUT OF RANGE - Travel Time **\$100.00**

Out-of-Range Service Call or Travel Time to locations north of Arcata or south of Scotia. Minimum charge is 60 minutes.

ESTIMATE and CHANGE ORDER **\$50.00**

Installation Site walk through, Scope of Work and cost Estimate emailed as PDF. Change Orders on the Scope of Work incur this charge.
*this does not apply to PC build estimates

ADDED LABOR COSTS

SERVICE	PER ADDITIONAL STAFF	RUSH <u>OR</u> AFTER HOURS	RUSH <u>&</u> AFTER HOURS
SERVICE	\$50.00	\$150.00	\$200.00
INSTALLATION	\$50.00	\$150.00	\$200.00
TRAVEL	\$50.00	\$150.00	\$200.00

PROTECH SUBSCRIPTION RATES

SERVICE	Per MONTH	Per YEAR	
PROTECH BASIC	\$2.50	\$25.00	
MANAGED AV	\$7.50	\$75.00	
PROTECH SHIELD	\$9.00	\$90.00	ProTech Shield Includes Both Above
DATAVAULT Local up to 50GB Online*	Local only \$5.00 Cloud +\$5.00	\$50.00 Monthly Only	
PROTECH ARMOR	\$17.50	Monthly Only	Protech Shield plus DataVault Tier 1

CONTRACT BENEFITS Pre-Paid hours/month Pricing - Call 707.786.1016 for a contract interview

SERVICE	Per MONTH	Per YEAR	CONTRACT BENEFITS
PROTECH BASIC	\$2.00	\$20.00	Next in Line Repair Service
MANAGED AV	\$7.00	\$70.00	Rush Shop Service
PROTECH SHIELD	\$8.50	\$85.00	-\$25/hr on rush and afterhours labor
DATAVAULT Local up to 50GB Online*	Local only \$5.00 Cloud +\$5.00	\$50.00 Monthly Only	Reduce Minimum Charge by 15 minutes
PROTECH ARMOR	\$15.00	Monthly Only	Travel \$100 > \$80 per hour

***DATAVAULT ONLINE STORAGE COSTS - no charge for local only storage**

STORAGE TIER	TIER 1	TIER 2	TIER 3
TOTAL DATA STORED	<1GB to 50GB	>50GB to 250GB	Multiples of 250GB
COST PER MONTH	\$5.00	\$15.00	add \$15.00
COST PER YEAR	\$60.00	\$180.00	add \$180.00

